## **POLICY**



We are an **enterprising team** that believes in sustainability.

Reliability and innovation are our principles to accompany our customers towards a lasting business

As **Life Cycle Engineering** we provide top-level consultancy services and tools for managing sustainability aspects, with particular regard to Life Cycle Assessment (LCA), eco-design, environmental communication and regulatory compliance.

Life Cycle Engineering represents a centre of excellence in the environmental consultancy sector, by:

- ACTING AS REFERENCE POINT FOR ITS CUSTOMERS, SUPPORTING THEM IN DEFINING THEIR SUSTAINABILITY STRATEGY;
- PROVIDING TAILOR-MADE SERVICES TO SATISFY SPECIFIC REQUIREMENTS;
- BEING A DYNAMIC REALITY, CAPABLE TO FOSTER INNOVATION ON ITS INTERNAL AND EXTERNAL ACTIVITIES;
- CONSTANTLY INCREASING ITS HUMAN AND FINANCIAL RESOURCES

To pursue these goals, Life Cycle Engineering has implemented a management system aimed at:

- APPLYING AND MAINTAINING AN INTEGRATED MANAGEMENT SYSTEM BASED ON RISK THINKING, TO PROPERLY MANAGE ALL RISKS AND OPPORTUNITIES ARISING FROM BUSINESS ACTIVITIES:
- ENSURE COMPLIANCE WITH APPLICABLE LAWS AND VOLUNTARY REQUIREMENTS;
- ENGAGING ALL RELEVANT STAKEHOLDERS TO SUCCESSFULLY UNDERSTAND AND ADDRESS THEIR EXPECTATIONS AND NEEDS;
- DISSEMINATING THE PRINCIPLE OF CONTINUOUS IMPROVEMENT AMONG THE BUSINESS CULTURE AND THE COMPANY STAKEHOLDERS;
- PLANNING CONSTANT TRAINING OF HUMAN RESOURCES, TO INNOVATE ITS SERVICES PROVISION WHILE KEEPING CUSTOMER SATISFACTION AS A KEY POINT;
- **INVEST IN TOOL FOR IMPROVE MANAGEMENT ORGANIZATION**
- DEFINE AND FORMALIZE QUALITY STANDARDS FOR THE PERIODIC RE-EXAMINATION OF THE SYSTEM, BOTH IN TERMS OF COMPANY MANAGEMENT AND QUALITY OF SERVICE PROVIDED.

LCE company direction, in the capacity of its founding partners, strives to provide only the most suitable resources and means for what concerns skills, equipment, information and economic resources in accordance with the ISO9001: 2015 management system.

Turin 30/09/2021

**Company Direction** 

Gian Luca Baldo